



NOTICE OF TEMPORARY SURCHARGE

Dear Valuable Customer.

Thank you for trusting and choosing the service of J&T Express!

In recent times, the complicated developments of the Covid-19 pandemic have affected many fields, including the global aviation industry. The flight schedule of the current airlines is not stable. At the same time, the prevention of epidemics increases the costs for carriers. In order to ensure the safety and maintain the quality of international express delivery services for customers, J&T Express would like to inform that the application of a Temporary surcharge (TS) for each express delivery order international.

Effective date: September 10th, 2021.

Expected end date: Until further notice.

	Charge in VND per KG
Hongkong and China	33.600
Australia and New Zealand	65.400
Europe	6.600
Americas	6.600
Rest of Asia	44.400
Rest of World	6.600

Note:

- The above price does not include 10% VAT, including fuel surcharge. Unit: VND/kg.
- Apply according to the chargeable weight. Only applicable to international delivery services.
- The chargeable weight (kg) of a shipment is determined by the actual gross weight or the volumetric weight ($L \times W \times H \text{ (cm)} \div 5,000$), whichever is greater.
- Shipments up to 30kg are calculated in 0.5kg increments, weight in decimal kg will be rounded up to the nearest 0.5kg.
- Shipments over 30kg are calculated in 1kg increments, weight in decimal kg will be rounded up to the nearest kg.
- Application period: September 10th, 2021
- Expected end date: Until further notice.

We will remove this fee when the pandemic is over and the rate card will return to normal to meet the needs of our valuable customers. For any questions, please contact Customer Service Hotline 1900 1088 for service consultation support.

Best regards!